

CARE & MAINTENANCE

GLAZED CERAMIC TILE

Most glazed ceramic wall tiles do not require sealing. However, crackled (or crazed) ceramics should be treated with a penetrating sealer prior to grouting to prevent staining. Periodic resealing is necessary for crazed ceramics in wet areas such as showers. Regular cleaning with gentle soap that contains no acids and a soft cloth is recommended for ceramic tiles. Avoid the use of cleaners that contain phosphoric or glycolic acids.

GLASS TILE

Glossy glass tiles require simple regular cleaning with products designed for glass. Use a soft lint free cloth for cleaning and polishing. Never use abrasive cleaners or pads on matte or glossy glass tiles. Sanded or matte glass must be thoroughly degreased and cleaned with denatured alcohol using a soft lint-free cloth. Murphy's oil soap can be used to restore the luster on sanded or matte surfaces.

CERAMIC & PORCELAIN TILE

Most glazed tiles require a regular cleaning schedule with an acid free detergent, soft cloth and clean water. Frequent changing of the water will prevent dirty mop water build up in textured areas of the glaze and the grout lines.

CEMENT

Presealing cement tiles with a penetrating sealer before installation is highly recommended. As with natural stone—acids, citrus juice, citrus cleaners, red wine, and oils may etch concrete surfaces. Care should be taken to clean spills immediately. A neutral pH, non-abrasive cleanser is suggested for routine cleaning.

NATURAL STONE

To protect stone floors, walls and counters, we recommend using a penetrating sealer such as Miraseal 511. Care must be taken to avoid cleaning natural stone with harsh or abrasive cleaners, especially those that contain phosphoric or glycolic acids. Be aware that acidic materials such as vinegar and lemon juice can etch some stone surfaces such as limestone. For maintenance, use Mira Soap for our tumbled stones and mosaics and [Mira Clean](#) for brushed and honed products. Occasional deep cleaning may be required to restore and maintain the stone's original finish.

Statements Tile 1-Year Limited Warranty

Statements Tile warrants that manufactured products will be free from defect for a period of one-year from date of purchase. Defect is defined as a shortfall in the product to perform to Statements Tile specifications as disclosed in product literature, within industry allowable tolerances as set forth in standard, national industry protocols. This one-year express warranty is the sole warranty extended and replaces any statutory warranties to the maximum extent allowable by law. Customer misuse is not covered by this warranty. Installation defects are not covered by this warranty. Failure to report any warranty claim within 30 days of defect discovery will void this warranty. All products must be inspected prior to installation. Visual defects or non-conformities apparent prior to installation voids this warranty.

Tile is subject to variation in technical specifications, including coefficient of friction, due to inherent variability in the raw materials and production process. Technical specifications are not guarantees of minimum or maximum thresholds of performance. Unless specifically stated otherwise, tile recommended for floor or wall applications refers to interior applications only. Statements Tile does not recommend its products for use on ceilings or roofs. Local building codes may dictate minimum tile performance specifications. Statements Tile does not warrant product installations that violate building codes. Photographic color images may not be an exact product match.

Natural Stone

Natural stone products are mined and cut from natural formations. Because these products are not subject to a manufacturing process, quality warranties are limited to the specified representations in product literature and guidelines established by the Marble Institute of America. Statements Tile does not warrant natural stone products for shade, size, thickness, warping, cleft variations, surface finish variations, or other natural variances on stone products.

Remedy Limitation & Disclaimer

If a defect in materials or workmanship is discovered within the one-year period, Statements Tile will either refund the price of the product or provide a replacement product after a reasonable number of attempts to remedy product defects. Buyer's remedy is limited to replacement or repair of the defective product. Consequential (including, but not limited to, lost profits) or incidental damages are not recoverable. To make a claim, the original purchaser must notify a Statements Tile representative in writing within 60 days of the occurrence of any defect. After notification, Statements Tile or an authorized representative will inspect the product for defect. No claim will be honored without product inspection by Statements Tile or an authorized representative. Upon determination that the product defect claim is valid, Statements Tile will notify the purchaser in writing. Statements Tile reserves the right to repair, replace or refund the originally-purchased product.