

Resilient Care and Maintenance

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You can protect your Mannington Resilient Floor by following these easy guidelines.

- Use a doormat outside each entrance to your home to prevent dirt, sand, grit, and other substances such as oil, asphalt, and driveway sealer from being tracked onto your floor. Use non-staining mats on your floor. Do not put latex-backed or coco-fiber mats on your floor because they will stain or damage the surface.
- To minimize potential staining from asphalt tracking, we suggest you use a latex-based driveway sealer.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings, including resilient floors, to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. Ideally, the protectors should be at least one inch in diameter, made of non-pigmented, hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances, such as your refrigerator, across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.

Here are some simple things you can do to keep your Mannington Resilient Floor looking like new:

Initial Maintenance (within 24 hours of installation)

- Keep traffic light during the first 24 hours so adhesive can dry properly
- If the floor has been seamed, avoid stepping on the seam sealer for 24 hours so it can dry undisturbed
- Avoid scrubbing or washing floor for at least three days after installation. Spot clean floor avoiding all seams

- When moving heavy furniture or appliances across the floor, always use wood or hardboard runways to protect the floor

Routine Maintenance (daily/weekly as needed)

- Sweep your floor regularly (at least once a week) to remove loose dirt.
- Prevent stains by wiping spills promptly.
- Occasional mopping with Mannington Award Series® Cleaner (available from your retailer) is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Using more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when using Mannington Award Series® Cleaner, but if time permits, rinsing will provide the best care and highest shine.
- All high-gloss floors will lose shine over time. To restore gloss, apply Mannington Award Series® Polish. Do not use wax. Do not buff. Be sure to thoroughly clean, rinse, and allow the floor to dry completely prior to applying polish.
- Mannington NatureForm® Collections are low-gloss floors. Use polish or "mop and shine" products only if you wish to make the floor shiny.
- After several applications of polish, an occasional stripping and reapplication of polish may be necessary. This may also be necessary for excessive dirt and grime build-up. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing, and drying, apply Mannington Award Series® Polish to restore the shine. High traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.
- **Caution:** Resilient floors can be slippery when wet. Use extreme caution when walking on a wet floor.

Resilient Stain Solver

Mannington Resilient Floors offer excellent stain resistance, and most spills will wipe off quickly and easily with a clean cloth. Removing certain stains takes a little extra effort. Here are some guidelines before you begin:

- Start with the first procedure listed.
- Only do the procedures necessary to resolve the problem. Always use a clean white cloth for wiping up stains, and turn it frequently to avoid spreading the stain.

- Rinse with clean water and allow area to dry between procedures.
- For items not covered by the following chart, call Mannington Consumer Services at 1-800-FLOOR-US (1-800-356-6787).

Stain/Problem	Procedure
Foods/Beverages	<p data-bbox="617 415 1443 499">If a gummy substance, scrape with off with a dull knife.</p> <p data-bbox="617 552 1443 678">Scour using Mannington Award Series⁷reg; Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.</p> <p data-bbox="617 730 1443 856">Saturate a clean white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.</p>
Tar, Oil, Asphalt, Grease, Paint (oil-based), Wax	<p data-bbox="617 909 1443 951">Scrape excess off with dull knife.</p> <p data-bbox="617 1003 1443 1129">Scour using Mannington Award Series[®] Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.</p> <p data-bbox="617 1182 1443 1308">Wipe with a clean white cloth dampened with lighter fluid, painter's naphtha, or isopropyl alcohol.</p>
Scuffs, Marks, Scratches	<p data-bbox="617 1360 1443 1486">Scour using Mannington Award Series[®] Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.</p> <p data-bbox="617 1539 1443 1665">Wipe with a clean white cloth dampened with lighter fluid, painter's naphtha, or isopropyl alcohol.</p>
Minor Cuts, Burns, Gouges	<p data-bbox="617 1717 1443 1843">Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.</p>

Lipstick, Antiseptics

Scrape excess off with dull knife.

Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.

Wipe with a clean white cloth dampened with lighter fluid, painter's naphtha, or isopropyl alcohol.

Saturate a clean white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.

Rust

Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.

Saturate a clean white cloth with bleach solution, cover stain and allow to stand for no more than 1 hour.

Crayon, Ink, Permanent Marker, Hair Dye

Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush.

Wipe with a clean white cloth dampened with lighter fluid, painter's naphtha, or isopropyl alcohol.

Caution

Mineral spirits, lighter fluid, painter's naphtha, and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

IMMEDIATELY AFTER INSTALLATION

- Keep traffic light during the first 24 hours so adhesive can dry properly.
- If the floor has been seamed, avoid stepping on the seam sealer for 24 hours so it can dry undisturbed.
- Avoid scrubbing or washing the floor for at least three days after installation. Spot clean the floor, avoiding all seams. Clean any adhesive residue with a clean, white cloth dampened with mineral spirits.*

CAUTION: *Mineral spirits are flammable liquids. Please follow precautions listed on the container.

LIMITED 20 YEAR WARRANTY

The following limited warranty includes the PREMIUM category: Naturals.

Mannington warrants that your resilient floor will be free from manufacturing defects and, for a period of 20 years following the date of purchase, under normal household conditions*, will not:

- Permanently indent when proper floor protectors are used (refer to section Mannington Floor Care Instructions for additional information)
- Rip, tear or gouge
- Permanently discolor or fade
- Permanently stain from normal household stains or asphalt tracking
- Yellow from exposure to rubber-backed mats
- Wear through the wearlayer so that the printed pattern or design of the floor is altered
- Permanently discolor from mold or mildew growth in the vinyl when installed directly over a concrete subfloor
- Discolor from underlayment panels
- Permanently scuff from shoe soles

30-Day Gotta Love It Guarantee - After your Naturals Resilient Floor is installed, live with it for 30 days and at the end of that period, if you decide you don't love it for any reason, we'll replace it with a Mannington floor of the same grade or equal value.**

*"Normal household conditions" means those daily activities commonly associated with residential use.

**Consumer is responsible for installation. Mannington will supply material only. Must be filed within 30 days of original installation.

LIMITED 15 AND 12 YEAR WARRANTIES

The following limited warranty includes the BEST category: Realistique (15 year warranty); BETTER category: Simplicity, Aurora and Jumpstart (12 year warranty).

Mannington warrants that your floor will be free from manufacturing defects and, during the warranty period applicable to the product series of the floor you have purchased, under normal household conditions*, will not:

- Permanently indent when proper floor protectors are used (refer to section Mannington Floor Care Instructions for additional information)
- Rip, tear or gouge
- Permanently stain from normal household stains or asphalt tracking
- Yellow from exposure to rubber-backed mats
- Wear through the wearlayer so that the printed pattern or design of the floor is altered
- Permanently discolor from mold or mildew growth in the vinyl when installed directly over a concrete subfloor
- Discolor from underlayment panels
- Permanently scuff from shoe soles

*"Normal household conditions" means those daily activities commonly associated with residential use.

LIMITED 10 AND 6 YEAR WARRANTIES

The following limited warranty includes the GOOD category: Duration (10 year warranty) and Benchmark (6 year warranty).

Mannington warrants that your floor will be free from manufacturing defects and, during the warranty period applicable to the product series of the floor you have purchased, under normal household conditions*, will not:

- Permanently indent when proper floor protectors are used (refer to section Mannington Floor Care Instructions for additional information)
- Rip, tear or gouge
- Yellow from exposure to rubber-backed mats
- Wear through the wearlayer so that the printed pattern or design of the floor is altered
- Permanently discolor from mold or mildew growth in the vinyl when installed directly over a concrete subfloor
- Discolor from underlayment panels

*"Normal household conditions" means those daily activities commonly associated with residential use.

REMEDIES AVAILABLE TO YOU

If your Mannington floor fails to perform as stated in the applicable Limited Warranty, Mannington will, at its option, (i) repair without charge the affected area to conform to the warranty; or (ii) replace the floor without charge with another floor of equal value and/or quality. If your floor was installed by a professional flooring contractor hired by you, Mannington will also pay for the professional labor cost to install your replacement floor. If Mannington repairs or replaces a panel as a result of a warranty claim, you will be required to clear at your expense any items placed over the affected area subsequent to the original installation. Warranty coverage for a replacement floor will be limited to the remaining time of the original warranty.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.

Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

Note: Some States or Provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

EXCEPT AS SET FORTH HEREIN, THERE ARE NO EXPRESS WARRANTIES MADE BY MANNINGTON COVERING THIS PRODUCT.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State in the U.S. or Province to Province in Canada.

IF YOU HAVE A WARRANTY CLAIM . . .

Contact your retailer and describe the problem. In many cases, your retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim, simply call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787). Proof of purchase (store receipt) is necessary to verify all warranty claims. Our representatives will provide you with helpful information to address your concern or walk you through the easy steps necessary to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:
 Mannington Mills, Inc.
 Attn: Customer Care
 P.O. Box 30
 Salem, NJ 08079
 E-mail: service@mannington.com

For your reference, fill in the following information and keep this sheet handy:

Pattern Number: _____

Purchase Date: _____

Retailer where you purchased your Mannington Resilient™ Floor: _____

Store Phone Number: _____

LIMITED WARRANTY EXCLUSIONS AND CONDITIONS

- Mannington's Limited Warranties apply only to floors purchased after April 1, 2015. Proof of purchase is necessary to verify all warranty claims.
- The Limited Warranties do not apply to "seconds" or "mill trial" grade products.
- The Limited Warranties apply to residential use only and do not cover any commercial use.
- The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
- The Limited Warranties do not cover construction related damage.
- The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
 - loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
 - damage resulting from failure to follow floor care instructions.
 - scuffs, scratches, cuts, or damage or discoloration from carpet dyes, fertilizer or other chemicals.
 - damage caused by burns, flooding, fires and other accidents.
 - damage caused by abuse (i.e. dragging appliances, heavy or sharp objects across the floor without proper protection).
 - damage caused by vacuum cleaner beater bars or caster wheels.
 - use of mats that are labeled "non-staining".
 - failure to support furniture with floor protectors made of non-staining felt or non-pigmented hard plastic. Protectors must be the same diameter of the object and rest flat on the floor.
- The Limited Warranties do not cover fading or discoloration from heat or sunlight.
- The Limited Warranties do not cover variations of color, shade, gloss, or texture of the floor you purchase from those shown on samples or photographs.
- The Limited Warranties do not cover discoloration from mold or mildew growth in the vinyl caused by excessive moisture resulting from flooding, leaking plumbing or appliances, water entering through sliding glass doors or similar conditions.
- If your floor is replaced because of discoloration or staining from underlayment panels, mold or mildew growth or asphalt tracking, the replacement floor will not be warranted against future discoloration or staining.

RFCI STAND ALONE STATEMENT REGARDING MOLD AND MILDEW

Issues concerning mold and mildew are gaining increased attention from both residential and commercial property owners, as well as the public at large. In virtually all situations, if there is a mold issue, there is an excessive moisture issue. In order to prevent, control, or remediate mold and mildew, one must first identify, evaluate and eliminate the source of excessive moisture.

Prior to removing an existing floor following the RFCI Recommended Work Practices for Removal of Resilient Coverings (unless state or local law requires other measures) or installing a new floor, if there are visible indications of mold or mildew or the presence of a strong musty odor in the area where the flooring is to be removed or installed, the source of the problem should be identified and corrected before proceeding with the flooring work. Visible signs of mold or mildew, such as discoloration, can indicate the presence of mold or mildew on the subfloor, on the underlayment, on the back of the flooring and sometimes on the floor surface. If mold or mildew is discovered during the removal or installation of flooring, all flooring work should stop until the mold or mildew problem (and any related moisture problem) has been addressed. Before installing the new flooring, make sure the underlayment and/or subfloor is allowed to thoroughly dry and that any residual effect of excessive moisture, mold or structural damage has been corrected.

To deal with mold and mildew issues, you should refer to the U.S. Environmental Protection Agency (EPA) guidelines that address mold and mildew. Depending on the mold or mildew condition present, those remediation options range from cleanup measures using gloves and biocide to hiring a professional mold and mildew remediation contractor to address the condition. Resilient flooring, because it is relatively nonporous, allows any mold and mildew on the flooring surfaces to be easily cleaned. Remediation measures may require structural repairs such as replacing underlayment and/or subfloor contaminated with mold or mildew as a result of prolonged exposure to moisture.

The EPA mold guidelines are contained in two publications: "A Brief Guide To Mold, Moisture and Your Home" (EPA 402-K-02-003) and "Mold Remediation in Schools and Commercial Buildings" (EPA 402-K-01-001). Appendix B of the "Mold Remediation in Schools and Commercial Buildings" publication describes potential health effects from exposure to mold, such as allergic and asthma reactions and irritation to eyes, skin, nose and throat. These publications can be located on the EPA's website at www.epa.gov/iaq/molds/.

MANNINGTON FLOOR CARE INSTRUCTIONS

- Use doormats outside each entrance to your home to prevent dirt, sand, grit and other substances such as oil, asphalt and driveway sealer from being tracked onto your floor.
- To minimize potential staining from asphalt tracking, we suggest you use latex-based driveway sealer on your driveway.
- Close your curtains or blinds where extreme sunlight hits the floor. A combination of heat and sunlight causes most home furnishings to fade or discolor.
- Support furniture with wide-bearing, non-staining floor protectors. The protectors should be at least one inch in diameter, made of non-pigmented hard plastic, and rest flat on the floor. Non-staining felt protectors are also acceptable. Casters with a minimum 3/4" flat surface width or floor protectors are recommended for all moveable furniture. Make sure any metal protectors are rust-proof. Replace your narrow dome furniture rests with wide-bearing ones.
- If you need to move heavy furniture and/or appliances across the floor, always use strips of wood or hardboard runways to protect the floor. Always use runways even if you have an appliance dolly, or even if the heavy objects are equipped with wheels or rollers.
- Sweep your floor regularly (at least once per week).
- Prevent stains by wiping up spills immediately.
- Occasional mopping with Mannington Award Series® Rinse-Free Cleaner is recommended when dirt builds up and sweeping alone is not sufficient. Use a solution of 2 to 3 capfuls of Award Series® Cleaner (or clear, non-sudsy ammonia) in one gallon of warm water. Use of more than the recommended amount of cleaning solution may leave a dulling film. Do not use soap or detergent products as they will leave a dulling film. Rinsing is not required when using Mannington Award Series® Rinse-Free Cleaner, but if time permits, rinsing will provide the best care.
- Floors with NatureForm®, NatureForm Optix™ and NatureForm HD® visuals are low-gloss floors; use polish or "mop and shine" products only if you wish to make the floor shiny.
- All high-gloss floors will lose shine over time. To restore gloss, we recommend applying Mannington Award Series® High-Gloss Polish. Do not use wax. Do not buff. Be sure to thoroughly clean, rinse and allow the floor to dry completely prior to applying polish.
- After several applications of polish for a high-shine floor, an occasional stripping and reapplication of polish may be necessary. We recommend the use of Mannington Award Series® Heavy Duty Cleaner and Stripper. After thorough cleaning, rinsing and drying, we recommend applying Mannington Award Series® High-Gloss Polish to restore the shine. Do not use wax. Do not buff. High traffic areas may require more than one application of polish. Allow polish to dry "tack-free" between coats.

For complete instructions regarding the proper use of Mannington floor care products, refer to the package labels.

Caution: Resilient floors can be slippery when they become wet. Use extreme caution when walking on a wet floor.

The overall stain resistance of our Mannington Resilient™ floors is excellent and most spills will wipe off quickly and easily with a clean, white cloth. Removing certain substances may take a little extra effort, as outlined in the chart below.

Maintenance Chart

Stain Problem	Procedure
Food, Beverages	If a substance is gummy, scrape off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Tar, Oil, Asphalt, Grease, Wax, Paint (Oil Based)	Scrape excess substance off with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush.
Scuffs, Marks, Scratches	Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Minor Cuts, Burns	Limit traffic over damaged area, cover with masking tape, contact your retailer or Mannington for advice.
Lipstick, Antiseptics	Scrape off excess with dull knife. Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.** Saturate a clean, white cloth with bleach* solution, cover stain and allow to stand for no more than 1 hour.
Crayon, Ink, Hair Dye, Permanent Marker	Clean using Mannington Award Series® Heavy Duty Cleaner and Stripper and a soft nylon pad or soft bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**
Rust	Scour using Mannington Award Series® Heavy Duty Cleaner and Stripper and a nylon pad or stiff bristle brush. Wipe with a clean, white cloth dampened with lighter fluid, painter's naphtha or isopropyl alcohol.**

CAUTION *Please follow precautions listed on the container.

**Lighter fluid, painter's naphtha and isopropyl alcohol are flammable liquids. Please follow precautions listed on the container.

For items not covered by the chart, call Mannington Customer Care at 1-800-FLOOR-US (1-800-356-6787).