

# DESIGNED FOR EASY CARE AND CLEANING

- All Hunter Douglas products are made for a lifetime of wear-resistant, trouble-free performance.
- Many shade fabrics are specially treated to repel dust and dirt.
- Aluminum horizontal blinds are treated with Dust Shield™, an anti-static paint additive that inhibits dust build-up.
- Detailed cleaning instructions are included with all Hunter Douglas window fashions.
- See the Care and Cleaning charts on the following pages for additional care and maintenance recommendations for most Hunter Douglas window fashions.



## RECOMMENDED CLEANING METHODS

- **Dusting.** Regular light dusting maintains a like-new appearance for most blinds, shades, shadings, sheers, shutters and window panels.
- **Vacuuming.** For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke; however, **do not** use a brush attachment with Alustra® Luminette® and Luminette Privacy Sheers.



Dusting

- **Compressed air or hair dryer (non-heat setting).** Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with a soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spot-cleaning may result in cleaner areas.



Vacuuming

### Notes:

- *Certain honeycomb fabrics should not be spot-cleaned. Please consult the Applause®, Alustra Duette® and Duette sections in the Care and Cleaning charts for more specific information.*
- *Use cool, distilled water when spot-cleaning fabric-covered headrails on Nantucket™ window shadings, Alustra Silhouette® and Silhouette window shadings, Alustra Vignette® and Vignette Modern Roman Shades.*
- **Aluminum blinds.** Use an over-the-counter blind cleaner with a soft cloth.
- **Vinyl and aluminum vertical blinds.** Reduce build-up of static electricity by applying a very thin film of detergent on all vanes.
- **Bathtub cleaning/water immersion.** This method is used for EverWood® Collection and First Edition™ alternative wood blinds, Modern Precious Metals® aluminum blinds (with the exception of the Natural Elements™ collection) and most, but not all, honeycomb fabrics.
  1. Immerse entire shade assembly in lukewarm water with mild detergent. Wash for five minutes by gently moving liquid around with your fingers. Not recommended for blinds with decorative tapes.



Spot-Cleaning

**Important! Do not immerse headrails on EasyRise™, LiteRise®, PowerRise®, PowerTilt™, UltraGlide®, Vertiglide™ or the bottom rail on SimpleLift™ systems.**

2. Rinse with clear water.
3. Close shade before removing from rinse water.

4. Hold rails and tilt the shade to allow excess water to drain off.
5. Re-install damp shade into window opening.
6. Lower shade all the way to allow it to dry completely.

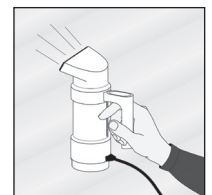
**Important! Refer to the charts on the following pages for products not recommended for bathtub cleaning. Certain honeycomb fabrics should not be immersed in water.**

- **Ultrasonic cleaning.** Professional ultrasonic cleaning is recommended for several products (see charts on following pages). **Do not use this method for:** Alustra Skyline® Gliding Window Panels, Cadence® Motif™ soft vertical blinds, Crosswinds® wood vertical blinds, EverWood Collection and First Edition alternative wood blinds, Luminette Modern Draperies, Modern Precious Metals aluminum blinds, Parkland™ wood blinds, Parkland wood cornices, Skyline Gliding Window Panels, Solera™ Soft Shades, LiteRise, motorized systems, PowerRise with Platinum™ Technology, Simplicity™, UltraGlide, Vertiglide, Alustra Silhouette (Bon Soir™, Brio™ and Toulouse), Silhouette Bon Soir, Chateau™, The Matisse Collection®, The Matisse Collection Bon Soir, Trés Vue™, Nantucket Misty Harbor™ and metallized-backed shades.
- **Injection/extraction cleaning system.** This type of cleaning injects a cleaning solution into the fabric and immediately extracts the dirty solution. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Products that can use this method include any soft, fabric-based Hunter Douglas product including Design Studio™ Roman shades, Alustra Luminette and Luminette Privacy Sheers and Modern Draperies, Alustra Silhouette and Silhouette window shadings, Nantucket window shadings, Alustra Vignette and Vignette Modern Roman Shades and Alustra Duette and Duette honeycomb shades.\* Dry method is recommended for certain fabrics.

**Important! Do not use this method to clean fabric-covered headrails, fabric-covered valances or fabric-covered returns.**

To locate businesses that utilize this method, check the yellow pages or call Hunter Douglas at **1-888-501-8364** for referrals. Hunter Douglas acknowledges these cleaning methods as being safe and effective. However, we cannot attest to the quality of equipment or services provided by any independent cleaning facility.

- **Steaming.** Steaming can be done to remove wrinkles from some fabrics. A hand-held travel-size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended. Please contact the Hunter Douglas Customer Information Center for product specifics.



Steaming

\* There are some specific fabric exceptions. Please refer to the Care and Cleaning charts.

# CARE AND CLEANING HELPFUL HINTS



## ALTERNATIVE WOOD OR VINYL PRODUCTS

- To reduce static cling and help repel dust, wipe the product with dryer sheets.
- Do not use abrasive cleaners or chemical solvents, as they will scratch or damage the surface.
- Allow EverWood® Collection and First Edition™ blinds to air dry to preserve the dust repellent properties of the slats.
- Clean Palm Beach™ polysatin shutters with mild soap and water. Do not use ammonia-based products.

## WOOD OR HYBRID PRODUCTS

- Clean using a dry, soft feather duster, clean cloth, dust cloth or dusting mitt. A vacuum with a soft brush attachment can also be used.
- Ultrasonic cleaning or use of chemical solvents and scrubbing cleansers are not recommended. They will damage the product.
- Protect all fine wood products from exposure to steam, high moisture areas, rain or sprinkler systems to ensure their long life.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the wood finish by splattering cleaner.

## CLOTH TAPES

- Spot-cleaning with fabric cleaning wipes found at your grocery store is recommended for all tapes. These will typically not leave a stain or discolor the tapes. We suggest a cleaning test on the underneath side of the blind where the tape wraps around the bottom rail where any stain would be the least visible.
- 100% polyester tapes can be spot-cleaned with cool distilled water using a clean white cloth. Support the tape from behind using another clean cloth that is dry. Use a gentle blotting action to clean the spot or soiled area. Rinse by blotting with clean distilled water. Let air dry. A gentle detergent can also be used on the 100% polyester trims. Spot-cleaning may result in cleaner areas.
- If the tape is shiny or has a luster, DO NOT USE WATER. The tape is most likely rayon or acetate. The result will be a water stain. Wipes are the best for all fiber contents.

## FABRIC SHADES, SHADINGS OR WINDOW PANELS

- **Do not use magnetic cleaners** such as a dusting mitt on light-dimming fabrics. This will damage the light-dimming backing.
- When cleaning any window, spray glass cleaner on a cloth rather than spraying directly on the window. This will prevent damage to the fabrics by splattering cleaner.
- While some fabric window covering products may seem perfect for an outdoor setting, all are recommended for indoor use only.

## PRIVACY SHEERS

When choosing an ultrasonic cleaning technician for Alustra® Luminette® and Luminette fabrics, be sure to ask:

- Have you ultrasonically cleaned Luminette sheers for other customers?
- Do you have the proper equipment and Luminette product knowledge? The ultrasonic cleaning process requires the sheers to be removed from

the home and transported back to the cleaning facility. And, sheers should be rolled on a tube during transport to minimize wrinkling and damage.

- Will the temperature of the bath water exceed 90°F? If the water temperature is higher than the recommendation, oxidation may occur in room-darkening vanes.
- Is your tank long enough to accommodate the length of the sheer? (Very important.) The tank used should be at least as long as the height of the sheer to allow for cleaning without folding and wrinkling the vanes.

## ALUSTRA® COLLECTION HARDWARE FINISHES

For Gold Radiance™, Silver Reflection™, Bronze Shimmer™ and Champagne Shine™ hardware finishes:

- Spot-clean with lukewarm water and gentle soap. **Important! Do not use alcohol, baby wipes or alkaline cleansers.** These are harsh acids that may stain or destroy the finish.

## DESIGN STUDIO™ ROMAN SHADES

After installing Design Studio™ Roman shades (and periodically thereafter), the shades may need to be “dressed.” This involves steaming or otherwise smoothing the fabric to achieve a pleasing and uniform appearance along the full length of the shade.

- When steaming, a hand-held steamer on a low setting is recommended. All Design Studio fabrics can be steamed except Citadel and Grandeur.

### Notes:

- Dry environmental conditions in different parts of the country at various times of the year may generate static on fabric home furnishings—including window coverings. Should this occur, lightly apply a static spray for home furnishings, being sure to follow the manufacturer’s instructions. Allow the shade/shading to dry in the fully lowered position. If necessary, reapply the static spray each time the shade/shading is professionally cleaned.
- Please refer to individual product Installation, Operation and Care Guides included with every Hunter Douglas window fashion for further details.

## QUESTIONS?

Contact the dealer from whom you purchased the product, or call the Hunter Douglas Customer Information Center at:

**1-800-789-0331**

9:00 a.m. to 8:00 p.m. (ET), Monday through Friday

# HunterDouglas

hunterdouglas.com

# CARE AND CLEANING CHART

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
<b>ALUSTRA® DUETTE® HONEYCOMB SHADES</b>									
Architella® Macon™ 1¼" Semi-Opaque	•	•	•	•			•	•	
Architella Macon Eclipse™ 1¼" Opaque	•	•	•	•				•	
Architella Myst™ 1¼" Semi-Opaque	•		•	•				•	
Architella Myst Eclipse 1¼" Opaque	•		•	•				•	
Architella Sheer Opaessence™ 1¼" Semi-Opaque	•	•	•	•	•		•	•	
Architella Sheer Opaessence Eclipse 1¼" Opaque	•	•	•	•	•			•	
Architella Voyant™ 1¼" Semi-Opaque	•	•	•	•	•			•	
Whisper™ 1¼" Sheer	•	•	•	•	•	•	•	•	
Fabric-Covered Valance	•	•	•	•	•				
<b>ALUSTRA LUMINETTE® PRIVACY SHEERS</b>									
All Fabrics	•	•			•		•	•	•
<b>ALUSTRA SILHOUETTE® WINDOW SHADINGS</b>									
Brio™	•	•	•	•				•	
Brio Bon Soir™	•	•	•	•				•*	
Toulouse	•	•	•	•				•	
Toulouse Bon Soir	•	•	•	•				•*	
Voyant	•	•	•	•			•+	•	
Voyant Bon Soir	•	•	•	•				•*	
Palette® Fabric-Covered Headrail					•				
<b>ALUSTRA VIGNETTE® MODERN ROMAN SHADES</b>									
All Fabrics	•	•	•	•	•		•	•*	•
<b>ALUSTRA WOVEN TEXTURES®, SCREEN SHADES AND SKYLINE® GLIDING WINDOW PANELS</b>									
All Woven Textures Fabrics	•	•	•						
All Screen Fabrics	•	•	•	•	•				•
<b>APPLAUSE® HONEYCOMB SHADES</b>									
Crystalline™ ¾" Sheer	•	•	•	•	•	•	•	•	
Legends™ ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Legends ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Legends ¾" Blackout	•	•	•	•	•			•	
Legends ¾" Blackout	•	•	•	•	•			•	
Legends Double Honeycomb	•	•	•	•	•	•	•	•	
Legends Triple Honeycomb	•	•	•	•	•	•	•	•	
Sunterra™ ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Sunterra ¾" Blackout	•	•	•	•	•			•	
Sunterra ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Sunterra ¾" Blackout	•	•	•	•	•			•	
Vintage™ ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Vintage ¾" Blackout	•	•	•	•	•			•	
Vintage ¾" Semi-Opaque	•	•	•	•	•	•	•	•	
Vintage ¾" Blackout	•	•	•	•	•			•	
Fabric-Covered Valance	•	•	•	•	•				
<b>DESIGN STUDIO™ ROMAN SHADES</b>									
Apollo	•	•	•	•	•			•	•
Arbor	•	•	•	•	•			•	•

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathtub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
<b>DESIGN STUDIO ROMAN SHADES (continued)</b>									
Arboretum	•	•	•	•					•
Bistro	•	•	•	•			•	•	•
Boardwalk	•	•	•	•	•		•	•	•
Bohemian	•	•	•	•	•		•	•	•
Botanica	•	•	•	•			•	•	•
Boutique	•	•	•	•					•
Broadmoor	•	•	•	•			•		•
Brunswick	•	•	•	•	•		•	•	•
Bungalow	•	•	•	•					•
Camden	•	•	•	•					•
Castaway	•	•	•	•				•	•
Chandelier	•	•	•	•	•		•	•	•
Charisma	•	•	•	•					•
Charm	•	•	•	•			•	•	•
Checkers	•	•	•	•			•	•	•
Citadel	•	•	•	•					
Cliffside	•	•	•	•			•		•
Coastal	•	•	•	•					•
Coco	•	•	•	•					•
Concerto	•	•	•	•	•		•	•	•
Cosmo	•	•	•	•	•				•
Countryside	•	•	•	•	•			•	•
Destination	•	•	•	•			•		•
Dreamweaver	•	•	•	•				•	•
Elegant	•	•	•	•				•	•
Enchanted	•	•	•	•			•		•
Escape	•	•	•	•	•			•	•
Essence	•	•	•	•			•	•	•
Etcetera	•	•	•	•					•
Flair	•	•	•	•					•
Gable	•	•	•	•			•	•	•
Galaxy	•	•	•	•	•		•	•	•
Global	•	•	•	•			•	•	•
Grandeur	•	•	•	•				•	
Gridlock	•	•	•	•	•			•	•
Harbor	•	•	•	•					•
Hatteras	•	•	•	•				•	•
Insignia	•	•	•	•	•		•	•	•
Jazz	•	•	•	•				•	•
Jelic	•	•	•	•	•		•	•	•
Klein	•	•	•	•	•			•	•
Luster	•	•	•	•	•			•	•
Masquerade	•	•	•	•			•		•
Mirage	•	•	•	•	•		•	•	•
Morelos	•	•	•	•	•		•	•	•
Murrey	•	•	•	•				•	•
Museum	•	•	•	•			•	•	•
Organica	•	•	•	•					•



# CARE AND CLEANING CHART

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
<b>EVERWOOD® COLLECTION ALTERNATIVE WOOD BLINDS</b>									
All Products	•	•	•		•	•			
<b>FIRST EDITION™ ALTERNATIVE WOOD BLINDS</b>									
All Styles	•	•	•		•	•			
<b>HERITANCE® HARDWOOD SHUTTERS</b>									
All Styles	•	•	•						
<b>LUMINETTE® PRIVACY SHEERS AND MODERN DRAPERIES</b>									
Privacy Sheers	•	•			•		•	•	•
Modern Draperies	•	•			•			•	•
<b>MODERN PRECIOUS METALS® ALUMINUM BLINDS</b>									
All Products Except —Natural Elements™	•	•	•		•	•			
<b>NANTUCKET™ WINDOW SHADINGS</b>									
Boardwalk™	•	•	•	•					•
East Bay™	•	•	•	•					•
Front Street™	•	•	•	•			•+		•
Misty Harbor™	•	•	•	•				•*	
Sunscreen Privacy Shadings	•	•	•	•			•+		•
Sun Porch™	•	•	•	•					•
Watermark™	•	•	•	•			•+		•
Palette® Fabric-Covered Headrail					•				
<b>NEWSTYLE® HYBRID SHUTTERS</b>									
All Styles	•	•	•						
<b>PALM BEACH™ POLYSATIN SHUTTERS</b>									
All Products	•	•	•		•				
<b>PARKLAND™ WOOD BLINDS</b>									
All Products	•	•	•		•				
<b>PARKLAND WOOD CORNICES</b>									
All Products	•	•	•		•				
<b>PIROUETTE® WINDOW SHADINGS</b>									
Angelica	•	•			•		•	•	
Bamboo Flax	•	•			•		•	•	
Cotton	•	•			•				
Linen	•	•			•		•	•	
Satin	•	•			•		•	•	
Satin Metallic	•	•			•			•	
Shantung	•	•			•			•	•
<b>PLEATED SHADES</b>									
Botanicals	•	•	•	•					
Chateau™	•	•	•	•					
Chloe	•	•	•	•					
Essential	•	•	•	•					
Haze	•	•	•	•					
Henley	•	•	•	•					
Inverness	•	•	•	•					
Iridescent	•	•	•	•					
Langley	•	•	•	•					
Liquid Metal	•	•	•	•					

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
<b>PLEATED SHADES (continued)</b>									
Luxe	•	•	•	•					
Mirabella	•	•	•	•					
Paisley	•	•	•	•					
Palazzo	•	•	•	•					
Sienna	•	•	•	•					
Simplicity™	•	•	•	•					
Trinsic	•	•	•	•					
Vertex	•	•	•	•					
<b>PROVENANCE® WOVEN WOOD SHADES</b>									
Adelaide	•	•	•	•	•				
Aspen	•	•	•	•	•				
Autumn Harvest	•	•	•	•					
Brisbane	•	•	•	•	•				
Cabana	•	•	•	•	•				
Cambria	•	•	•	•					
Charleston	•	•	•	•					
Colfax	•	•	•	•	•				
Corner Market	•	•	•	•	•				
Cyprus	•	•	•	•	•				
Everglades	•	•	•	•	•				
Hatteras	•	•	•	•					
Kathay	•	•	•	•	•				
Kiawah	•	•	•	•	•				
Mali	•	•	•	•	•				
Mandalay	•	•	•	•					
Mindanao	•	•	•	•	•				
Minerals	•	•	•	•					
Montana	•	•	•	•	•				
Nottingham	•	•	•	•					
Palisade	•	•	•	•	•				
Patagonia	•	•	•	•	•				
Rolling Meadows	•	•	•	•					
Rustica	•	•	•	•					
Safari	•	•	•	•	•				
Serengeti	•	•	•	•					
Sierra	•	•	•	•					
Solstice	•	•	•	•	•				
Tahiti	•	•	•	•					
Veranda	•	•	•	•					
Backing Options	•	•	•	•	•				
<b>SILHOUETTE® WINDOW SHADINGS</b>									
All Fabrics Except	•	•	•	•			•+	•	
—Bon Soir™	•	•	•	•				•*	
—Chateau	•	•	•	•				•	
—The Matisse Collection®	•	•	•	•				•	
—The Matisse Collection Bon Soir	•	•	•	•				•*	
—Trés Vue™	•	•	•	•				•	
Palette® Fabric-Covered Headrail					•				

# CARE AND CLEANING CHART

	Dusting	Hand-Held Vacuuming	Compressed Air	Hair Dryer (Cool Setting)	Spot-Cleaning	Bathub Cleaning/Water Immersion	Ultrasonic Cleaning	Injection/Extraction Cleaning	Steaming
<b>SKYLINE® GLIDING WINDOW PANELS</b>									
All Fabrics Except	•	•	•	•	•				
—Aerial	•	•	•	•					
—Antigua	•	•	•	•					
—Ashlyn	•	•	•	•					
—Fiji	•	•	•	•					
—Fiji Dimout	•	•	•	•					
—Kauai	•	•	•	•					
—Navajo	•	•	•	•					
—Raffia	•	•	•	•					
—Tranquility	•	•	•	•					
<b>SOLERA™ SOFT SHADES</b>									
Alexa	•	•	•						
Cobblestone	•	•	•		•				
Fiona	•	•	•		•				
Prism	•		•						
Riley	•	•	•						
<b>VERTICAL BLINDS—ALL COLLECTIONS</b>									
Aluminum	•	•	•	•					
Aluminum—Perforated	•	•	•	•					
All Fabrics Except	•	•	•				•	•	
—Cadence® Motif™	•	•	•						
Vinyl (incl. Cadence Impressions™)	•	•	•	•					
Wood—Crosswinds®	•	•	•	•					
<b>VIGNETTE® MODERN ROMAN SHADES</b>									
All Fabrics	•	•	•	•	•		•	•*	•

\*Dry method only.

† No chemicals are to be used for wet method (water only).

‡ Do not immerse headrail in solution.

**Note:**

- Design Studio™ flat fabric, not finished shades, can be dry cleaned, but slight shrinkage could occur. Dry clean per instructions specific to fabric content. Refer to fabric swatch for fabric content.

# HunterDouglas

## LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit [hunterdouglas.com](http://hunterdouglas.com). In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

### COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

### NOT COVERED

#### BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

### TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit [hunterdouglas.com](http://hunterdouglas.com) for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

**NOTE:** In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.